



CCC – Quality Policy for Certification of Product Services

CCC LLC a Certification Body and Compliance Service Provider for certifying Product, processes or Services to give confidence to all interested parties that a product, process or Service fulfill specified requirements including requirements for GCC Markets, while providing services to companies that want to market in accordance with GCC Markets regulations, according to ISO/IEC 17465, ISO 9001, ISO/IEC 17020, ESMA, SASO, & GSO.

In addition to our expertise in a technical field, resources and Code of Ethics, we believe our Quality System ensures the delivery of high quality, added value services to our clients.

Our objective is to ensure that customers are assessed timely, thoroughly, and impartially by making an accurate determination/decision regarding their certification in accordance with certification schemes and related applicable standards and technical regulations.

As part of the implementation of this policy, top management, Quality department members, and the entire personnel are responsible for:

- Meeting the needs of customers continuously.
- Continuously review and improve the efficiency of certification operations during management review meeting using established principles and conducting an internal audit, while strengthening and supporting the resources' abilities through extensive training, information sharing, and supervision of related personnel.
- Ensure the success of the quality objectives and targets through performance monitoring and internal and external audits with effective corrective and preventive actions.
- Comply at all times with legal requirements and the requirements for accreditation bodies and SASO.
- Consistently comply with ISO/IEC 17065 for certification activities, ISO/IEC 17020 for inspection and ISO 17025 for testing requirements to ensure our quality services, and to continually improve the effectiveness of the Quality MS.
- Maintaining competence, impartiality and confidentiality with all our clients and consistent operation of services activities.

Therefore, everyone at CCC is focused on achieving our customer focused and needs driven CCC goals at highest quality services.

Rana M. ALI
GENERAL MANAGER

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