

CCC - Statement of Impartiality Policy

- CCC is the legal entity responsible for product certification activities as per the requirements of ISO 17065:2012, This Policy and Public Statement refers the mechanism followed by CCC for its Impartial Certification activities. The CCC Top Management, Managers and Staff fully understand the importance of impartiality and ensures in undertaking its certification activities. The CCC is structured and managed in a way to safeguard its impartiality through having independent impartiality committee, and separation of all related interested parties in certification activities in terms of activity operations and decisions. CCC is a conformity assessment body and not involved in any part of the following:
 - 1) Design, manufacture, installation, distribution or maintenance of the certified product;
 - 2) Design, implementation, operation or maintenance of the certified process;
 - 3) Design, implementation, provision or maintenance of the certified service;
 - 4) Offering or provision of consultancy to its clients;
 - 5) Offering or provision of management system consultancy or internal auditing to its clients where the certification scheme requires the evaluation of the client's management system.
- CCC ensures that activities of separate legal entities, with which CCC or the legal entity of which it forms a part has relationships, do not compromise the impartiality of its certification activities.
- It is also ensured that, when the separate legal entity offers or produces the certified product (including products to be certified) or offers or provides consultancy, CCC personnel in the review and certification decision-making process are not involved in the activities of the separate legal entity.
- CCC activities are not marketed or offered as linked with the activities of an organization that provides consultancy. Furthermore, CCC do not state or imply in any way that certification would be simpler, easier, faster, or less expensive if a specified consultancy organization were used.
- Within a period of two years, CCC personnel shall not be used to review or make a certification decision for a product for which they have provided consultancy.
- Any risks to its impartiality, arising from the actions of other persons, bodies or organizations, identified actions shall immediately be taken as per the risk to impartiality analysis and arrangements.
- All CCC personnel (either internal or external) or committees who could influence the certification activities are committed to act impartially and will sign CCC-impartiality & confidentiality agreement.

- **General Manager**



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